

SIBERIAN WOOD FLOORS STRUCTURAL WARRANTY AND MAINTENANCE

Thank you for selecting Siberian engineered wood floors. You have selected a premium quality engineered product prefinished with Osmo Hardwax-Oil.

Siberian Forest Products controls all manufacturing steps involved in the production of its prefinished engineered floors, from kiln drying to milling to laminating to finishing. Our floors are manufactured under the most rigorous quality control standards.

Siberian Forest Products warrants to original purchaser of its engineered floors against delamination, warping, buckling and cupping in normal conditions in accordance with the provisions hereof. No claims against material or labor will be accepted once the material is installed. Siberian Forest Products cannot be held responsible for the poor quality of the installation. A 5% material waste allowance should be included within your total square footage to allow for material defects.

The Hardwax Oil finishes are not covered under this warranty, as periodic updating to surface finish is recommended.

To preserve the beauty of your Siberian engineered wood floors, carefully read the recommendations in this document. You will also find important information concerning the conditions that are required for your warranty to be valid.

REGULAR AND PREVENTIVE MAINTENANCE

- Maintain proper humidity conditions within your home, office, restaurant, etc. (location of wood installed). Wood is a natural living material, which reacts to changes in relative humidity, expanding in summer and shrinking in winter. To prevent excessive expansion or shrinkage, it is highly recommended that the humidity level stay in the recommended range (between 35% and 45% approximately) throughout the year. Problems related to humidity level variations can be minimized by proper ventilation, dehumidifying or heating.
- Regularly sweep, vacuum or dust mop the floor to prevent sand or abrasive dust from accumulating and scratching the floor. Protect your floor from scratching by using entrance mats in all entry ways.
- Remember that wood and water don't mix! Never wash you Siberian wood floors with lots of water and do not leave water or any other liquid to dry on your hardwood floor. Blot up spots and spills immediately.
- Use adequate floor protection (felt pads) under all furniture and chair legs in order to ease their movement and to prevent scratching the floor.

- Use Osmo or other authorized maintenance products available from Siberian Forest Products specially designed for the care of your floor -- Hardwax-Oil, Wash and Care and Liquid Wax Cleaner. These products maintain, freshen and build up the hardwax-oil finish.
- Regularly refer to the Osmo Maintenance Instructions available at www.siberianfloors.com (Care & Maintenance for Hardwax Oil Finishes).

INFORMATION ON FILING A STRUCTURAL WARRANTY CLAIM

- If you have concerns about the quality of the floor, call your Seller BEFORE installing your floor within 30 days following purchase. If a defect is only noticeable once a board is installed, please stop the installation as soon as the defect becomes apparent and contact your Seller to have the defective material replaced. Siberian Forest Products will replace the defective wood that does not meet the industry standards as long as the wood has not been installed and is over the 5% waste factor. Siberian Forest Products is not responsible for any indirect costs (labor, shipping etc.) arising from a claim.
- Except as set forth above, Siberian Forest Products makes no warranty, express or implied, whether relating to merchantability, fitness for particular purpose or otherwise, and Siberian Forest Products disclaims all warranties not expressly set forth above.